



Section 5



Be set up for services



From water to telecommunications, here's how to ensure your new home has all the services you and your family need.



Easements, access and existing services

Essential services such as water, energy, stormwater and sewers are installed in our new communities so you can connect these to your home.

When there are services on or near your block, there may be easements or special requirements identified. You may not be allowed to build on these parts of your block. This is to protect the services from damage and give utility providers access for maintenance and repairs.

You'll find easements and other special requirements on the Deposited Plan and Block Details Plan. It's important you know the location of easements before you start work on your block. If you interfere with services without permission, you may have to pay repair costs.

You can find out about the location of services by contacting 'Dial Before You Dig' at 1100.com.au or phone 1100.

You should also be careful not to damage any existing services near your block. This includes footpaths, kerbs, gutters, streetlights, traffic lights, signs, trees, grass or other plants, mini-pillars, substations, covers for service access and markers for valves and hydrants.

See some damage? Contact Access Canberra at accesscanberra.act.gov.au or phone 13 22 81.

Water, sewer and stormwater services

When you buy your block, you'll need to arrange connections for your water supply, sewer and stormwater. These are sometimes called hydraulic services.

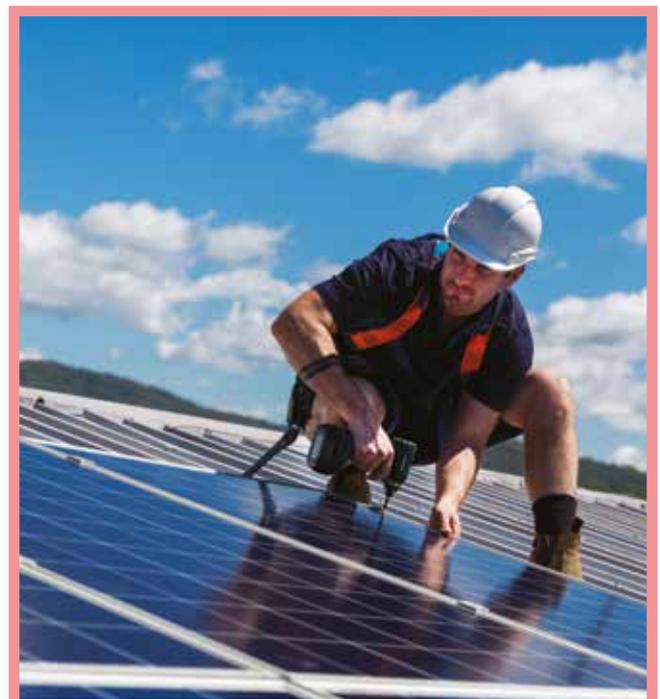
For details contact Icon Water at iconwater.com.au or phone 02 6248 3111. You can also contact Access Canberra at accesscanberra.act.gov.au or phone 13 22 81.

Energy services

When you buy your block, you'll need to connect your energy services such as electricity. This is important even if you install solar panels and battery storage.

For more information about energy connections, contact Evoenergy at evoenergy.com.au or phone 13 23 86. You can also contact an authorised energy retailer. A list of authorised retailers is available from the Australian Energy Regulator at aer.gov.au.

There may be electricity distribution equipment, such as a mini-pillar, substation or light pole, on your nature strip. Be careful not to damage these during any construction or landscaping.



Phone and internet services

You will need to include wiring for phone, TV and internet services when you design and build your home. This includes establishing a connection between your home and the closest telecommunications pit. These pits are located at regular points along the side of the road.

By buying in a Suburban Land Agency estate, you'll enjoy access to all the latest technology and infrastructure. You simply need to arrange the connections once your home is ready.

Learn more about getting connected and choosing a provider by contacting NBN Co at nbnco.com.au or phone 1800 687 626.

Your street address and postal services

Your street address, including your street number and street name, will be allocated to your block. You can find out your street address at actmapi.act.gov.au.



It is important you use the correct street number and display it clearly. Police, fire and ambulance services will use this to find your house if there is an emergency.

When you buy your block and build your home, you will also need to provide a letterbox. The letterbox should have clear numbering and be facing a public road that can be accessed by postal services.

Online maps

Occasionally it can take time before the streets in our new communities can be found on online platforms such as Google Maps. The ACT Government makes the data available via actmapi.act.gov.au as early as possible.

